

## YOU choose the **Service Level** that suits YOUR needs

For NSW CONTRACTOR Members

	<b>PREMIUM</b> <i>FOR: faster service; increased offers; convenience; peace of mind</i>	<b>STANDARD</b> <i>FOR: solid service provision; IR legal included</i>	<b>BASE</b> <i>FOR: low cost; good information; access to events; BUT: restricted service</i>
<b>FIND A BUSINESS REGISTRY ON CCF NSW WEBSITE</b>			
Your business listed in our Registry	✓	✓	✗
Priority Order Listing	Yes. PREMIUM moves you to the top of the displayed list.	Listing is random order of listing behind PREMIUM	✗
Logo with listing	Cost included in fee	Optional, Extra Cost	✗
<b>IR AND COMPLIANCE SERVICES</b>			
Support	Priority on Service: Move to front of line when issues happen. Includes EAs, people issues and all IR (except for Category 1), WHS and Audits. Includes telephone, email and visit support.	Industrial Relations/ Employment legal support IS included (except for Category 1) and WHS. Response is based on urgency of issue; order of request; and PREMIUM requests	WHS compliance support available at hourly rate. No IR/legal compliance support provided, including EA, telephone or email and cannot purchase via 'Fee for Service'.
Free Support Hours (FSH)	Yes, same number of hours as STANDARD	Yes - see table. Unused FSH rolls over to the following year (for one year only)	No FSH included (0 hrs). If drop from higher level to this, lose any accumulated FSH.
Policy/Proforma documents	FOC on request and updates are auto issued as we change them (while PREMIUM)	Issued FOC on request, but updates are not automatically sent	Issued 'Fee For Service' on request
CCF NSW Compliance Audits and Certification System	Same as STANDARD, but move to front of queue for work	All audits available, at (discounted) fixed price	Not IR/People related, but others are provided at hourly rate
<b>INFORMATION</b>			
CCF NSW fortnightly e-Newsletter	✓	✓	✓
Hardcopy CCF NSW Bulletin Magazine	✓	✓	✓
CCF National Office Monthly e-News Dispatch	✓	✓	✓
<b>WIC MENTORING PROGRAM</b>			
Opportunity to place your staff on the program	✓	✓	✗
<b>POLICY DEVELOPMENT ENGAGEMENT</b>			
Opportunity to be involved in sub-committees, setting policy of CCF NSW	✓	✓	✗
<b>EVENTS</b>			
Attend Member Only Events (unless restricted by Category)	✓	✓	✓
Nominate staff for People Awards	✓	✓	✓
Member discount (50%) for Earth Awards Nomination	✓	✓	✗
Regional Member (exc Cat 6) FOC Earth Awards Nomination	✓	✓	✗
Access to CFO conferences (Cat 4, 5, 6)	✓	If seats available	✗
Access to State of State FOC seats (if Cat 5, 6)	2 x FOC per event	2 x FOC per event (Cat 6) 1 x FOC per event (Cat 5)*	✗
Access to Meet the Minister FOC events (if Cat 6)	Yes (4 per Year)	Yes (2 per year)	✗
Seating selection at main events	First choice 'Dress Circle' seating. Choice on seating plan where possible	Preference is higher than BASE	✗
<b>GROUPED EMPLOYER (50% DISCOUNT)</b>			
Discount for 2nd & more Employers in Group	Yes, and EA service is available for 2nd and more	Yes, but EA service not available for 2nd and more	✗